

**FIND OPENINGS:**[deluxeplumbing.applicantlist.com/jobs/](http://deluxeplumbing.applicantlist.com/jobs/)



**To New Customer or Potential Employee:**

*Hello, My name is Larry and I would like to introduce Deluxe Plumbing & Heating LLC to you. We Are located in the Lehigh Valley and been in business since 1984. We strive to have the best technicians that offer the best customer service. We can cover just about any size job from small to large. Our warranties and satisfaction guarantees are the best in the Lehigh Valley. We also offer Club Memberships that give additional comfort and peace of mind along with savings to our customers.*

### **Our Services**

#### **Plumbing**

- Small and large repairs
- Water heaters, Tank and tankless
- Drain cleaning, Clearing and inspection
- Bath Remodels
- Wells, Septic Pump and controls
- Water Treatment install Repair and inspection
- **And Much Much More**

#### **Heating And Cooling**

- Boilers service and install
- Oil, Gas And Propane Services
- Air Conditioning Service and install
- Furnace Service and Install
- Geothermal Service and install
- Mini Split Service and install
- **And Much Much More**

#### **Things we offer that others may not**

- FBI Fingerprint, Child abuse, State Background checks
- Drug screening
- Training of our people (We have a full Apprenticeship Program)
- Factory trained technicians
- 24/7 service (A live persons will always answer the phone)
- 2 year money back guarantee
- Club Membership for the year with the first maintenance included (Lower service rates on calls and discounted repairs)
- We donate to the local vo-techs and actively have a recruiting program for Vo-Tech students

#### **Employee Benefits**

- Health Benefits
- Retirement Plan
- Drug Free Workplace
- Family Atmosphere
- Action Time
- Profit Sharing
- Training
- Bonus Programs
- Systems and procedure in place
- Apprenticeship programs

#### **Knowledge, Skills, & Abilities**

We're looking for employees who are or have...

- Independent workers
- Team players
- Good customer relation skills

**Thank you and Have a great day**

**Larry Shoemaker**  
**Managing Member**  
**Deluxe Plumbing And Heating LLC 610-625-3699**  
**[deluxeplumbing.com](http://deluxeplumbing.com); [office@deluxeplumbing.net](mailto:office@deluxeplumbing.net);**

# Career Pathway

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**General Manager**

- Visionary
- Ability to lead and drive people
- Communication skillset
- High level of Financial understanding
- Negotiation skillset

- Basic Skills and Knowledge
- Ability to instruct and lead people
  - Emotional Intelligence Skillset
  - Understanding Personalities and conflict resolution
  - Financial understanding
  - High level of problem solving, multi tasking, & customer service

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  - Financial understanding
  - High level of problem solving and multi tasking
  - High level of customer service

**HVAC Manager**

**Service Manager**

**Construction Manager**

**Lead Service tech /  
Install Lead**

**Lead Service tech /  
Construction Lead**

- Basic Skills and Knowledge
- Ability to instruct and lead people
  - Problem solving Skillset
  - Advanced product understanding
  - Advanced System understanding
  - Duct License, NATE Certifications
  - Advanced Electrical Understanding

- Basic Skills and Knowledge
- Ability to instruct and lead people
  - Problem solving Skillset
  - Advanced product understanding
  - Advanced System understanding
  - Master of Journeyman's license
  - Advanced Electrical Understanding



**Service tech /  
Install Crew**

**Service tech /  
Construction Crew**

- Basic Skills and Knowledge
- Ability to work on your own
  - Code understanding
  - Presentable to customers
  - Basic Electric understanding
  - Ability to run Refrigeration, Duct & gas
  - Osha 30
  - Good Customer relation skills

- Basic Skills and Knowledge
- Ability to work on your own
  - Code understanding
  - Presentable to customers
  - Basic Electric understanding
  - Ability to run waste, water and gas
  - Osha 30
  - Good Customer relation skills

**Apprentice / Training  
courses  
Receive: Nate, HVAC  
Certification**

**Apprentice / Training  
courses  
Receive: Journeyman's and  
Masters Certification**

- Basic Skills & Knowledge
- Tool & Site Safety
  - Fitting & pipe install type & identification
  - Osha 10
  - Soft skill training
  - Team player
  - Ability to follow instruction and complete tasks on your own

**LCTI**  
**HVAC Plumbing**