

Donegal Square Career Pathway 534 Main Street, Bethlehem PA 18018 610-866-3244

https://donegalsquare.com For Employment Opportunities: https://donegalsquare.com/contact-donegal/careers/

Business Description

Donegal Square has grown and developed since its opening in February 1985 with our involvement in the foundation of the Celtic Cultural Alliance and the Celtic Classic Festival. Over the years as the business has grown we've added to our product offering included in our brick and mortar retail store as well as our online ecommerce store to include unique celtic gifts, jewelry and sweaters. To enhance our customer experience we also offer a full education program for our team and our customers to teach our community about these celtic artisans, culture and folklore. Our goal is to bring the best of Ireland and the British Isles straight to you, as if you were visiting Ireland with your friends and family...no passport required of course!

Knowledge, Skills, and Abilities Needed

We're looking for someone to join our high performing team at Donegal Square and collaborate with other members to ensure we provide a unique customer experience. This person will be part of greeting and assisting customers on the sales floor as well as educating them on the artisans. They will also be part of developing online and in-store education programs to further the knowledge of the celtic culture to our community. Knowledge of inventory management, point of sale systems and customer service is required.

Advancement opportunities available...

Skills needed...

- Prior retail experience a plus but not required
- Knowledge of inventory management a plus
- General computer skills including Microsoft Office and Google Suite
- Self-starter and ready to jump in and learn
- Must have transportation to and from work
- Nights and weekend hours are required

Connect with us on Social Media!



Donegal Square



@donegalsquare



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Store Manager

Store Manager/General Manager.

Management experience managing 5 or more employees, advanced systems and process development, project management experience, 4 year degree.

Full Time Salaried Position from \$45K/year up



Customer Experience and Floor Manager

Customer Experience Manager.

Management experience, merchandising, customer service, employee development and training, systems experience, high school education or 2 year degree.

Full Time Salaried Position from \$35K/year to \$45K/year



Assistant Customer Experience and Ecommerce Manager Assistant Customer Experience Manager and Ecommerce Manager.
Management or related experience, systems experience, prior retail and merchandising experience, inventory management and experience working with maintaining ecommerce sites including SEO (search engine optimization) and Google Advertising products
Salary ranges from \$18/hour to \$20/hour



Database Management and Inventory Control Database Management and Inventory Control.

Inventory management and database maintenance, prior retail experience, detail oriented thinker who is very organized, customer service experience a plus.

Salary ranges from \$16/hour to \$18/hour



Customer Experience Associate, Level II Customer Experience Associate Level II.

Customer service experience and prior retail preferred, good customer relations skills, knowledge of systems, merchandising preferred. Salary ranges from \$14/hour to \$16/hour



Customer Experience Associate, Level I Customer Experience Associate Level I.

Customer service experience, prior retail preferred, good customer relations skills.

Salary ranges from \$10/hour to \$14/hour