

CAREER PATHWAY 1319 Main Street, Hellertown, PA 18055 610.867.PEST (7378) www.QuestPest.com

Business Description

Our mission is to partner with our customers to provide the highest quality pest management and disinfecting services. As protectors of the food, health, and property, we practice Integrated Pest Management, opting to minimize potential risk to people and the environment. We strive for the highest standards in customer service and seek opportunities to identify the most effective ways to solve our customers' most stubborn pest issues.

Knowledge, Skills, and Abilities Needed

We're looking for employees who are or have...

- Customer-centric approach
- Works well independently and as a team
 - Basic arithmetic skills
 - Problem-solving
 - Time management
 - Organizational skills
 - Professionalism

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Operations Manager	 Proven management, leadership, and communication skills to drive results Hiring experience Experience with P&L management, objective setting, and project management Build a strong customer-centric, team environment
	Willingness to grow the business and the team
Service Manager	 Prior management experience. Clearly and effective strategic thinking, goal setting, and forward planning Knowledge of the industry Resolves customers' concerns and queries Fluency and expertise in negotiation, with a clear understanding of products and services offered
	 Must possess a valid pest management license
Sales	 Strong sales skills and experience Ideal candidates will have pest management experience Ability to overcome sales objections and close over the phone Self-motivated, team player Excellent customer relations, verbal presentation, communication skills, and as well as strong written skills
Pest Management Professional	 High school diploma or equivalency Basic arithmetic, problem-solving, time management Self-motivated, team player Must possess a valid driver's license Ability to lift 50lbs. and climb a ladder Clean background and driver's records and drug test