



CAREER PATHWAY- SERVICE MANAGER

Keystone Harley-Davidson | 2800 Eberhart Road, Whitehall, PA 18052 | 610-379-4055

FIND OPENINGS: <https://www.keystonehd.com/employment>

Business Description

Keystone Harley-Davidson® in Whitehall, Pennsylvania is Lehigh Valley's Premier Harley-Davidson Dealer and is dedicated to providing you with the best riding experience possible. Our inventory of New Harley-Davidson® & Pre-Owned Motorcycles is second to none. Our goal is to provide the absolute best dealership experience possible! We have a knowledgeable staff that is ready to help you with all of your Harley-Davidson® needs. Come visit us and check out our Parts and MotorClothes® departments to accessorize your bike or to gear up for the road. We also have a full Service department to help you ensure your bike is riding safely. Check back with us often for news on exciting events, inventory updates, and specials in our departments. We're always looking to hire enthusiastic individuals willing to learn. Come grow with us!

Knowledge, Skills, and Abilities Needed

We're looking for employees who...

- have an interest in motorcycles
- have a team-player mentality
- have excellent customer service skills

Connect with us on Social Media!



@keystonehd



@keystone_harley_davidson



@keystoneharley-davidson6189



CAREER PATHWAY- SERVICE MANAGER

Service Manager

Must have high mechanical aptitude, leadership abilities, organizational capacity and customer service skills. Oversees all Service staff and assigns work orders to the appropriate technicians. Knowledge of efficiency/productivity needed to meet financial goals. Salary Range: \$65,000-\$100,000/annually + % of all work as a bonus.

Shop Foreman

A Shop Foreman oversees all Technicians and acts as a liaison between the front desk and service techs. Must have a strong understanding of motorcycles and work on services as needed. Ability to grow service work through client relationships and referrals. Hourly Rate: \$21 plus a percentage of work as a bonus

A Technician

Master of Designation certification from Harley Davidson is required. Must enjoy riding motorcycles. An A Technician must have the ability to perform all service needs including significant engine build outs and upgrades. 5+ years of service experience required. Hourly Rate: \$18-\$20 plus bonus.

B Technician

Should have an understanding of motorcycles and enjoy riding. B Technicians perform engine and electrical work. Must have the ability to grow labor hours while working efficiently. Should have own tools, although it is not required. Ages 18+ and no degree is required with prior work experience. Hourly Rate: \$15-\$16 plus bonus

C Technician

C Technicians should have some mechanical ability and are required to have a Class M driver's license. Tasks include oil and fluid changes, inspections, and tire changes. On-the-job training is provided. Ages 18+ and no degree is required. Hourly Rate: \$13-\$14 plus bonus.

START HERE

This career pathway was created in partnership by:

